

MINUTES OF PRE-BID MEETING

Brief Description of Procurement: Procurement of Desktop Computer, Multi-Function Printer, UPS and LED TV-32”

IFB Ref.: IFB No. SAMSPL/17-18/ET/7 dated 22/6/2017

Date and Time of Pre-Bid Meeting: 11/7/2017 at 16:00 Hrs.

Venue of Pre-Bid Meeting: Strategic Alliance Management Services Pvt. Ltd.
(SAMS), B01-B03, Vardhaman Diamond Plaza, Motia Khan, D B Gupta Road, Paharganj, New Delhi- 110055

The following Bidders’ Representatives attended the pre-bid meeting:

Sr. No.	Name of Prospective Bidder/Firm	Name and Designation
1.	M/s HP India Sales Pvt. Ltd., New Delhi	Mr. Vikrant Sharma, Enterprise Account Manager
		Mr. Aman Soni, Print Account Manager- North
2.	M/s KNM Associates Pvt. Ltd. New Delhi	Mr. Srinivas Ayyagari, Principal Consultant
3.	M/s Elnova Pvt. Ltd., New Delhi	Mr. Manish Pandey, Area Sales Manager
4.	M/s LG Electronics India Pvt. Ltd. Noida	Mr. Dheeraj Patil, BDM - Govt. & Education
5.	M/s Team Computers Pvt. Ltd. New Delhi	Mr Mohit Singh
		Mr. Rohit Rustagi, Senior Account Manager
		Mr. Divik Chandra
6.	M/s Zebronics India Pvt, Ltd., Delhi	Mr. Saurav Kumar, Technical Officer
7.	M/s Eicher Engines (Tafe Moters & Tractors Ltd), Faridabad	Mr. Vivek Mahey - Manager - Sales
8.	M/s Agnatel India Pvt. Ltd. Delhi	Mr. Sanjeev Bhatnagar, Dy. General Manager –IT
9.	M/s AMD India Pvt. Ltd. Gurgaon	Mr. Nikhil Sharma – Area Sales Manager
		Mr. Vaibhav Singh Baghel, Sr. Manager – North
		Mr. Bishwajit Laha, Field Application Engineer
10.	M/s Lenovo India Pvt. Ltd., Gurgaon	Mr. Avishek Haldar, Sr, Sales Manager
		Mr. Yugaut Vashistha
11.	M/s Canon India Pvt. Ltd. Gurgaon	Mr. Sunil Kaul, Regional Business Manager
12.	M/s BIPS Systems Ltd.	Mr. Pravesh Kumar Singh
13.	M/s Samsung India Electronics Pvt. Ltd.	Mr. Shailendra
		Mr. Surya Prakash, Senior Executive
14.	M/s Dell International Services India Pvt. Ltd., Gurgaon	Mr. Rajat Jain, Regional Sales Manager
		Mr. Gurpreet Puri, Sales Manager
15.	M/s Acer India Pvt, Ltd. New Delhi	Mr. Kanika Kapur, Senior Executive – Sales

The following NACO’s representatives were present in the pre-bid meeting as observer:

Sr. No.	Name and Designation
1.	None

The following SAMS’s officials were present in the pre-bid meeting:

Sr. No.	Name and Designation
1.	Mr. Sanjay Rastogi, Director,
2.	Mr. Anil K. Bhutani, Team Leader and General Manager (Procurement)
3.	Mr. Satya Verma, General Manager (Procurement)
4.	Mr. Arpit Saxena, Manager (Procurement and SCM)
5	Mr. Vivek Kumar, Dy. Manager (Procurement)

Proceeding of the pre-bid meeting is as follows;

1. At the outset, General Manager (Procurement) made a briefing about the scope of services and purpose of the pre-bid meeting.
2. Thereafter, prospective bidders were requested to put up their queries related to scope and terms and conditions given in the Bidding Documents.
3. The queries from prospective bidders were appropriately responded. The representatives were also requested to send their queries in writing through e-mail within 3 days.
4. The responses to queries sought by prospective bidders in writing and those asked during the meeting have been compiled as per **Annexure-A**.
5. The Amendments made pursuant to ITB Para 8 of the Bidding Documents are being issued separately (as **Amendment No. 2 dated 17/8/2017**).



(Satya Verma)
General Manager (Procurement)

Clarifications in regard to queries/suggestions received for Bidding Documents for Procurement of Desktop Computer, Multi-Function Printer, UPS and LED TV-32”
(IFB No. SAMSPL/17-18/ET/7)

As per provisions given in ITB Para 7 of the Bidding Documents and the queries/clarifications sought by the prospective bidders¹, the following responses are being issued:-

Schedule No. I - Desktop Computer

S. N.	Para / Clause under Reference as per Bid Document	Content of Para / Clause under Reference as per Bid Document	Query/Suggestions	Response
1	Section VII – Schedule of Requirements – Technical Specifications – Schedule No. I (Desktop Computer) Sr. No. 2	CPU: Intel Core i7-2600, 3.4 GHz, 8 MB cache or better	Modification/Clarification required: Intel® Core i7-6700 Processor, 3.4 GHz base frequency), 8 MB cache, 4 cores	The Para Sr. No.2 is being amended as under: CPU: Intel Core i7-7700 Processor, 3.40 GHz, 8MB Cache or better OR AMD Ryzen 5 PRO 1500 Processor, 3.50 GHz, 16 MB Cache or Better
2			Request for Amendment: CPU: Intel® Core™ i7-7700 (QC/8MB/8T/3.6GHz/65W). 2600 series is the 2nd Gen Processor which is no longer available.	
3			You have incorporated only Intel processor as of now. We would like to request you that AMD platform be also included in this RFP so that a fair and open competition is enabled and the department gets the latest technology at the most competitive pricing. Our request for amendment is as under: 6 th Generation Intel Core i7-6700 Processor,3.40 GHz,8 MB Cache Or AMD Ryzen 5 PRO 1500 Processor, 3.50 GHz, 16 MB Cache or Better. Remarks: <ul style="list-style-type: none"> Ryzen 5 PRO 1500 offers a higher clock speed and cache vis-à-vis Intel Core i7. 	

¹ In order to provide ease of referencing, the queries and associated responses have been compiled for each Schedule separately. However, it may be noted that there may be such queries and associated responses (provided under a Schedule) which are not specific to a particular Schedule but applicable to all the Schedules, such as those related to Section-I: Instructions to Bidders, Section II – Bid Data Sheet, Section VIII – General Conditions of Contract and Section IX – Special Conditions of Contract

S. N.	Para / Clause under Reference as per Bid Document	Content of Para / Clause under Reference as per Bid Document	Query/Suggestions	Response
4			<ul style="list-style-type: none"> A fair and open competition at processor level would ensure that the department gets the latest technology at the most competitive pricing. <p>Our Request: 6th Generation Intel® Core™ i7-6700 Processor, 3.40 GHz, 8MB Cache Or AMD Ryzen™ 5 PRO 1500 Processor, 3.50 GHz, 16MB Cache or Better. Ryzen 5 PRO 1500 offers a higher clock speed and cache vis-à-vis Intel Core i7. A fair and open competition at processor level would ensure that the department gets the latest technology at the most competitive pricing</p>	
5		<p>Intel® Core™ i7-7700 (QC/8MB/8T/3.6GHz/65W) 2600 series is the 2nd Gen Processor which is no longer available. Request for amendment, because the required processor is 2nd Gen Processor which is no longer available.</p>		
6		Intel® Core™ i7-7700 Processor, 3.40 GHz, 8MB Cache		
7	Section VII – Schedule of Requirements – Technical Specifications – Schedule No. I (Desktop Computer) Sr. No. 3	Chipset: Intel Q67 Express or higher on OEM Motherboard	<p>Modification/Clarification required: Intel® Q270</p> <p>Request for Amendment: Q270 as Q67 is End of life</p> <p>Our request for amendment is as under: Intel Q Series Or AMD B Series Chipset or Higher on OEM Motherboard. Remarks:</p> <ul style="list-style-type: none"> Our latest Ryzen 5 PRO 1500 processor supports AMD B series chipset. 	
8				<p>The Para Sr. No.3 is being amended as under:</p> <p>Chipset: Intel Q270 or higher on OEM Motherboard OR AMD B Series or Better on OEM Motherboard</p>
9				
10			<p>Our Request: Intel Q Series Or AMD B Series Chipset or Higher on OEM Motherboard</p>	

S. N.	Para / Clause under Reference as per Bid Document	Content of Para / Clause under Reference as per Bid Document	Query/Suggestions	Response
			Our latest Ryzen 5 Pro 1500 processor supports AMD B series chipset	
11			Q270 as Q67 is End of life . Request for amendment	
12			Intel Q270 Chipset	
13	Section VII – Schedule of Requirements – Technical Specifications – Schedule No. I (Desktop Computer) Sr. No. 4	Bus Architecture: 4 PCI (PCI / PCI Express)	PCIe 3.0x16*2 & PCIe 3.0*1	The specifications given are minimum requirement. Bidders are free to offer superior specifications.
14	Section VII – Schedule of Requirements – Technical Specifications – Schedule No. I (Desktop Computer) Sr. No. 5	Memory: 4 GB 1066 MHz DDR3 RAM with 8 GB Expandability	Modification/Clarification required: 4 GB 2133 MHz DDR4 RAM with 64 GB Expandability Request for Amendment: Memory: 4 GB 2400 MHz DDR 4 Expandable upto 64 GB with 4 DIMM Slots	The Para Sr. No.5 is being amended as under: Memory: 8 GB 2400 MHz DDR4 RAM with 64 GB Expandability
15			4 GB 2400 MHz DDR 4 Expandable up to 64 GB with 4 DIMM Slots Request for amendment	
16			4 GB DDR4 2400 MHz with 64 GB Expandability	
17	Section VII – Schedule of Requirements – Technical Specifications – Schedule No. I (Desktop Computer) Sr. No. 6	Hard Disk Drive: 320 GB 7200 rpm Serial ATA HDD or higher	Modification/Clarification required: 500 GB 7200 RPM Request for Amendment: Hard Disk Drive 500 GB SATA as 320 GB hard disk is no longer available	The Para Sr. No.6 is being amended as under: Hard Disk Drive: 500 GB 7200 rpm Serial ATA HDD or higher
18			500 GB SATA as 320 GB hard disk is no longer available. Request for amendment	
19			500GB SATA 7200 RPM	
20				
21	Section VII – Schedule of Requirements – Technical Specifications – Schedule No. I (Desktop Computer) Sr. No. 7	Monitor: 47 cm (18.5 inch) or larger LED/TFT Digital Colour Monitor, TCO-05 certified	Modification/Clarification required: TCO 7.0 Request for Amendment: 19.5" LED/LCD TFT is available on high resolution which 1600 x 900 (which is the Industry standard). Better graphics – support for 4k Video with less CPU	The Para Sr. No.7 is being amended as under: Monitor: 19.5 inch or larger LED/TFT Digital Colour Monitor, TCO-06 certified
22				

S. N.	Para / Clause under Reference as per Bid Document	Content of Para / Clause under Reference as per Bid Document	Query/Suggestions	Response
23			cycles used.it should be TCO -6 certified 19.5" LED/LCD TFT is available on high resolution which 1600 x 900 (which is the Industry standard) . Better graphics – support for 4k Video with less CPU cycles used,it should be TCO -6 certified	
24			19.5" TFT TCO-06	
25	Section VII – Schedule of Requirements – Technical Specifications – Schedule No. I (Desktop Computer) Sr. No. 12	Cabinet: Small form factor (max. 16 Litres)	Suggest for MT Only as with SFF only 2 PCI slots can be provided as now a days it comes with 14.8 ltr of chassis	The Para Sr. No.7 is being amended as under: Cabinet: Mini Tower
26			Suggest for MT Only as with SFF only 2 PCI slots can be provided as now a days it comes with 14.8 ltr of chassis	
27			8.4 Litres	
28	Section VII – Schedule of Requirements – Technical Specifications – Schedule No. I (Desktop Computer) Sr. No. 13	DVD ROM Drive: 8X or better	DVD RW	The Para Sr. No.13 is being amended as under: DVD RW Drive: 8X or better
29	Section VII – Schedule of Requirements – Technical Specifications – Schedule No. I (Desktop Computer) Sr. No. 18	Preloaded Software: Norton or McAfee or eTrust or e-Scan or Fore Front or Trend Micro or PC Tool or Quick Heal Anti-Virus (Latest Version) with 1 (one) Years' License	Include End point security & threat protection for 3 years	The Para Sr. No.18 is being amended as under: Preloaded Software: Norton or McAfee or eTrust or e-Scan or Fore Front or Trend Micro or PC Tool or Quick Heal Anti-Virus (Latest Version) with 3 (three) Years' License
30			Include End point security & threat protection for 3 years	
31	Section VII – Schedule of Requirements – Technical Specifications – Schedule No. I (Desktop Computer) Sr. No. 19.1	Other Conditions: The supplier will provide 6 years warranty that will include comprehensive Annual Maintenance Contract (CAMC) including all spare parts and repairs	Warranty 5 years	The suggestion has been considered, but there is no change in the requirement.
32			Warranty 5 years	
33	Section VII – Schedule of Requirements – Technical Specifications – Schedule No. I	--	End Point Security & Advance threat prevention tender specifications to be added. Advantages are 1. Protects data on any device, external media. 2. Preset policy templates designed for easy compliance.	The suggestion has been considered, but there is no change in the requirement.

S. N.	Para / Clause under Reference as per Bid Document	Content of Para / Clause under Reference as per Bid Document	Query/Suggestions	Response
	(Desktop Computer)		<ol style="list-style-type: none"> 3. Encryption is transparent to end users and helps them stay productive. 4. Seamless integration with existing systems management and authentication processes. 5. Simple ,comprehensive & Flexible data security for your entire Organisation 	
34	Section II – Bid Data Sheet - Para ITB 11.1(j).3.	<p>The Bidder shall submit the following additional documents in its bid:</p> <p>The list of spare parts recommended for specific operating requirement of each equipment for a period of 10 years giving full particulars, including available sources and current prices of spare parts, special tools, etc., necessary for the proper and continuing functioning of the goods for a period of ten years, following commencement of the use of the goods by the Purchaser.</p>	<p>Modification/Clarification required:</p> <p>We request to modify period to 6 years from the date of supply, this will be equivalent to period of support provided by the company.</p>	<p>The Bid Data Sheet ITB 11.1.(j).3 stands deleted.</p> <p>There is no change in the warranty requirements.</p>
35	Section II – Bid Data Sheet - Para ITB 14.8(b) (ii)	<p>“Final Destination (Project Site) as specified in Schedule of Requirements (Section VII).</p> <p>The Insurance (local transportation and storage) taken by the Supplier should be from the Port of Destination to Final Destination (Project Site) for the period of 3 months beyond date of delivery.</p> <p>If the equipment is not installed at the Final Destination within 3 months, the insurance should be extended by the supplier at their cost till the date of successful</p>	<p>Modification/Clarification required:</p> <p>We request you to modify Insurance coverage to 100% of the CIP value</p>	<p>In addition to provisions given in Section II – Bid Data Sheet ITB 14.8(b) (ii), please refer to Section IX – Special Conditions of Contract GCC 24.1.</p> <p>There is no change in the requirement.</p>

S. N.	Para / Clause under Reference as per Bid Document	Content of Para / Clause under Reference as per Bid Document	Query/Suggestions	Response
		installation.		
36	Section VIII – General Conditions of Contract – GCC Para 16.3	Payments shall be made promptly by the Purchaser, but in no case later than sixty (60) days after submission of an invoice or request for payment by the Supplier, and after the Purchaser has accepted it	<p>a) We request you to change payment period to 30 days from the date of submission of invoice and all required documents.</p> <p>b) Please confirm payment shall be released from centralized location.</p>	There is no change in the requirement. It is to clarify that payment shall be released from centralized location.
37	Section VIII – General Conditions of Contract – GCC Para 17	<p>17.1 For goods manufactured outside the Purchaser's Country, the Supplier shall be entirely responsible for all taxes, stamp duties, license fees, and other such levies imposed outside the Purchaser's Country.</p> <p>17.2 For goods Manufactured within the Purchaser's country, the Supplier shall be entirely responsible for all taxes, duties, license fees, etc., incurred until delivery of the contracted Goods to the Purchaser.</p> <p>17.3 If any tax exemptions, reductions, allowances or privileges may be available to the Supplier in the Purchaser's Country, the Purchaser shall use its best efforts to enable the Supplier to benefit from any such tax savings to the maximum allowable extent</p>	<p>We propose the following lines in place of Clause 17.2</p> <p>"All taxes, duties in respect of purchase of the products will be borne by the purchaser/customer and any upward / downward revision of applicable tax rates or any impact due to introduction of new taxes (GST) by the statutory authorities shall be passed onto the Purchaser/Customer"</p>	<p>In addition to GCC Clause 17, please refer to ITC Para 14.8 (a) (ii), 34.5(a) and 35.1.</p> <p>It is to clarify that Goods and Services Tax (GST) as applicable on finished goods supplied shall be paid as applicable at the time of supply/billing.</p>
38	Section VIII – General Conditions of Contract – GCC Para 20.5	The provisions of GCC Clause 20 shall survive completion or termination, for whatever reason, of the Contract	We request that the survival period be capped to a period of 2 years post the completion or termination of the Contract whichever is earlier	Please refer to GCC Clause 20.5. It is to clarify that the provisions of GCC Clause 20 shall survive only till completion (or termination) of the

S. N.	Para / Clause under Reference as per Bid Document	Content of Para / Clause under Reference as per Bid Document	Query/Suggestions	Response
39	Section VIII – General Conditions of Contract – GCC Para 35.1(a)	<p>Termination for Default:</p> <p>The Purchaser, without prejudice to any other remedy for breach of Contract, by written notice of default sent to the Supplier, may terminate the Contract in whole or in part:</p> <ul style="list-style-type: none"> (i) if the Supplier fails to deliver any or all of the Goods within the period specified in the Contract, or within any extension thereof granted by the Purchaser pursuant to GCC Clause 34; (ii) if the Supplier fails to perform any other obligation under the Contract; or (iii) if the Supplier, in the judgment of the Purchaser has engaged in fraud and corruption, as defined in GCC Clause 3, in competing for or in executing the Contract. 	<p>We request that the Purchaser shall give 30 days prior notice & cure period before terminating the Contract. The purchaser shall pay to the Vendor for all equipments supplied and services rendered till the date of termination. Pls confirm.</p>	<p>contract.</p> <p>It is to clarify that due procedures shall be followed before terminating contract which includes 30 days' notice. Also, purchaser shall make payments towards goods already supplied prior to termination.</p>
40	Section II – Bid Data Sheets – GCC Para 35.2(a)	<p>Termination for Convenience:</p> <p>The Purchaser may at any time terminate the Contract by giving notice to the Supplier if the Supplier becomes bankrupt or otherwise insolvent. In such event, termination will be without compensation to the Supplier, provided that such termination will not prejudice or affect any right of action or remedy that has accrued or will accrue thereafter to the</p>	<p>HP requests that a termination shall take place only in case of a material breach of the contract by the bidder, which remains uncured despite prior notice of thirty (30) days by the customer/purchaser to cure the breach and upon termination purchaser will pay us/supplier for all the products delivered and services rendered up to the effective date of termination.</p>	<p>It is to clarify that the provisions given in GCC Para 25.2(a) do not relate to material breach, instead in situation where supplier becomes bankrupt or otherwise insolvent.</p>

S. N.	Para / Clause under Reference as per Bid Document	Content of Para / Clause under Reference as per Bid Document	Query/Suggestions	Response
		Purchaser		
41	Section IX – Special Conditions of Contract - GCC 12 (additional clause 12.2)	<p>The supplier will provide warranty for such period and other terms of maintenance services as mentioned in Technical Specifications</p> <p>The manufacturer should be able to provide service of equipment across India within 24 hours after receipt of breakdown report for the metro location and within 3 days for the non-metro located instruments, failing which a penalty as stipulated below will apply</p> <p>During the Warranty period in case of non-compliance of the above, liquidated damages at the rate of 0.075% of the Contract Price per non-functional unit per day, beyond timeline given above (for metro and non-metro located instruments) shall be imposed and equivalent amount shall be deducted from the performance security.</p>	Total liquidated damages imposed during warranty period under this contract shall be capped at 10% of the total contract value. Please confirm.	Please refer to Section IX – Special Conditions of Contract – GCC Para 18.1. The liquidated damages during warranty period shall be up to the amount towards performance security i.e. 10% of the contract value.
42	Section IX – Special Conditions of Contract - GCC 18.1 and 28.5	In the event of any correction of defects or replacement of defective material during the warranty period, the warranty for the corrected/replaced material shall be extended to a further period of 12 months and the Performance Bank Guarantee for proportionate value shall be extended 90 days over and above the extended warranty period	We request you to remove this clause	There is no change in the requirement.

S. N.	Para / Clause under Reference as per Bid Document	Content of Para / Clause under Reference as per Bid Document	Query/Suggestions	Response
43	Section IX – Special Conditions of Contract - GCC 28.6	The supplier will be responsible for manufacturer certified training to consignee staff on operation of equipment	For all products, the vendor will provide preliminary training on operations of equipments to the staff at the time of installation. Please confirm	Confirmed
44	Section VIII – General Conditions of Contract – GCC Para 30.1	<p>Except in cases of criminal negligence or willful misconduct,</p> <p>a) the Supplier shall not be liable to the Purchaser, whether in contract, tort, or otherwise, for any indirect or consequential loss or damage, loss of use, loss of production, or loss of profits or interest costs, provided that this exclusion shall not apply to any obligation of the Supplier to pay liquidated damages to the Purchaser and</p> <p>b) the aggregate liability of the Supplier to the Purchaser, whether under the Contract, in tort or otherwise, shall not exceed the total Contract Price, provided that this limitation shall not apply to the cost of repairing or replacing defective equipment, or to any obligation of the supplier to indemnify the purchaser with respect to patent infringement</p>	<p>The total liability of the supplier is capped to the total contract price except in the case of:</p> <ul style="list-style-type: none"> • Criminal negligence or wilful misconduct • Liquidated damages • Cost of repairing or replacing defective equipment • Patent infringement <p>We request that Cost of repairing or replacing defective equipment be included within the overall cap stipulated under the contract.</p>	There is no change in the requirement.
45	Section VIII – General Conditions of Contract – GCC Para 16.5 and	GCC 16.5: In the event that the Purchaser fails to pay the Supplier any payment by its due	--	The Clause 16.5 stands deleted

S. N.	Para / Clause under Reference as per Bid Document	Content of Para / Clause under Reference as per Bid Document	Query/Suggestions	Response
	Section IX – Special Conditions of Contract	<p>date or within the period set forth in the SCC, the Purchaser shall pay to the Supplier interest on the amount of such delayed payment at the rate shown in the SCC, for the period of delay until payment has been made in full, whether before or after judgment or arbitration award</p> <p>SCC of GCC 16.5: The payment-delay period after which the Purchaser shall pay interest to the supplier shall be 90 days.</p> <p>The interest rate that shall be applied is 4% per annum for payments in Indian currency. For foreign currency per annum interest rate will be LIBOR three month rate for specific currency as prevailing on date of NOA.</p>		

Schedule No. II – Multi-Function Printer (Copy, Print, Scan)

S. N.	Para / Clause under Reference as per Bid Document	Content of Para / Clause under Reference as per Bid Document	Query/Suggestions	Response
1	Section VII – Schedule of Requirements – Technical Specifications – Schedule No. II (Multi-Function Printer (Copy, Print, Scan) Sr. No. 10.1	Scan and Copy: Bit depth Color/Mono: 24-bit	Please change it to 16 bit color/mono Reason: As per the industry standards in this category of Printers the 16 bit is standard resolution and also this will allow more vendors to participate and give competitive edge to Department in the Bid.	There is no change in the requirement
2	Section VII – Schedule of Requirements – Technical Specifications – Schedule No. II (Multi-Function Printer (Copy, Print, Scan) Sr. No. 5	Max Print Resolution (mono): 1200 x 1200 dpi	Change requested: 600 x 600 dpi up to 1200 x 1200 dpi	There is no change in the requirement
3	Section VII – Schedule of Requirements – Technical Specifications – Schedule No. II (Multi-Function Printer (Copy, Print, Scan) Sr. No. 10.4	Optical scanning Resolution: 1200dpi	600 x 600 dpi up to 9600 x 9600 dpi	There is no change in the requirement
4	Section VII – Schedule of Requirements – Technical Specifications – Schedule No. II (Multi-Function Printer (Copy, Print, Scan) Sr. No. 10.6	Copy Resolution Color: 400 x 600 dpi	Suggested Change: 600 x 600 dpi	The requirement is being amended as under: Copy Resolution: 400 x 600 dpi
5	Section VII – Schedule of Requirements – Technical Specifications – Schedule No. II (Multi-Function Printer (Copy, Print, Scan) Sr. No. 10.6		Suggested Change: 1200 x 1200 dpi, optical (Scanning Color) Copy Mono Justification: As per the specifications, the MFP Device asked for is a monochrome (B/W), hence it can't do a color copy, though scanning could be in color, with standard optical resolution of 1200 x 1200 dpi. Request	

S. N.	Para / Clause under Reference as per Bid Document	Content of Para / Clause under Reference as per Bid Document	Query/Suggestions	Response
			you to kindly rectify the same.	
6	Section VII – Schedule of Requirements – Technical Specifications – Schedule No. II (Multi-Function Printer (Copy, Print, Scan) Sr. No. 11	Operating Temperature/Humidity range: 15°C – 32°C / 10% - 80% RH	10 to 30 deg C and 20% to 80% RH	There is no change in the requirement
7			Pl. remove. This will be covered by BIS certifications, as this is one of the parameters covered under BIS testing for Indian environment.	
8	Section VII – Schedule of Requirements – Technical Specifications – Schedule No. II (Multi-Function Printer (Copy, Print, Scan) Sr. No. 12	Connectivity: USB support: USB 2.0 and Wireless Support	Suggested Change: USB support: USB 2.0 and Wireless 802.11b/g/n with WIFI mobile print/scan (WIFI & USB OTG Based) Justification: Mobile print/scanning functionality will enable better use for the printer and an improved ROI/Value of money without any additional commercial impact.	There is no change in the requirement
9	Section VII – Schedule of Requirements – Technical Specifications – Schedule No. II (Multi-Function Printer (Copy, Print, Scan) Sr. No. 13	Paper Handling: Input Tray, Standard Cassette	250+1 sheet	There is no change in the requirement
10	Section VII – Schedule of Requirements – Technical Specifications – Schedule No. II (Multi-Function Printer (Copy, Print, Scan)	--	Additional Suggestions: 1. Toner / Supplies: Printer should be supplied with full OEM Genuine Toner Cartridge Justification: Usually Printers are shipped with a low yield Toner Cartridge, a Full Cartridge will ensure better ROI and value for money 2. Fleet Management: Software / Solutions to manage 3700+ printers (as per RFQ Qty) from a single window. Justification: This will help manage the printer fleet for errors, troubleshooting, printer health status, supplies status etc.	There is no change in the requirement

S. N.	Para / Clause under Reference as per Bid Document	Content of Para / Clause under Reference as per Bid Document	Query/Suggestions	Response
			<p>3. Processor / Memory: Processor Mon: 600 Mhz or better; RAM min 128 MB or better Justification: Specifying processor & RAM will ensure a better quality product</p> <p>4. Certifications: The Printer should be BIS certified. Justification: BIS certification is required by all products to be sold in India. This will ensure a basic quality parameters.</p>	
11	Section VII – Schedule of Requirements – Technical Specifications – Schedule No. II (Multi-Function Printer (Copy, Print, Scan))	--	Kindly incorporate BIS certification of the Printer	There is no change in the requirement
12	Section VII – Schedule of Requirements – Technical Specifications – Schedule No. II (Multi-Function Printer (Copy, Print, Scan))	--	We request you to incorporate Memory Specifications in Printer category to Min RAM 256 MB. RAM is the important specs in Printers as it acts as Memory buffer for storing print application fired from PC to Printer. Dedicated RAM in Printer enhancing the speed limit to reach max as per the Model & keeps Printer speed consistence which results in overall increase productivity of Printer	There is no change in the requirement
13	Section VII – Schedule of Requirements – Technical Specifications – Schedule No. II (Multi-Function Printer (Copy, Print, Scan) Sr. No. 14.1	Other Conditions: The supplier will provide 6 years warranty that will include comprehensive Annual Maintenance Contract (CAMC) including all spare parts and repairs	Standard product warranty is 1 year onsite. Additional warranty has to be purchased. Please check Canon T&C	There is no change in the requirement.
14			Suggested change: The supplier will provide 5 years warranty that will include comprehensive Annual Maintenance Contract (CAMC) including all spare parts and repairs Justification: 6 years warranty is not feasible, kindly reduce the same to a 5 year Warranty/AMC	
15	Section VII – Schedule	Other Conditions:	Please refer Onsite service clauses	There is no change in the requirement

S. N.	Para / Clause under Reference as per Bid Document	Content of Para / Clause under Reference as per Bid Document	Query/Suggestions	Response
	of Requirements – Technical Specifications – Schedule No. II (Multi-Function Printer (Copy, Print, Scan) Sr. No. 14.2	The manufacturer should be able to provide service of equipment across India within 24 hours after receipt of breakdown report for the metro locations and within 3 days for non-metro located instruments		
16	Section VII – Schedule of Requirements – Technical Specifications – Schedule No. II (Multi-Function Printer (Copy, Print, Scan)	--	<p>As requirement is very big hence you need the OEM who can delivery and provide the support all India level basis without any problem.</p> <p>Request for amendment:-</p> <ol style="list-style-type: none"> 1. OEM turnover should more than 200cr. 2. OEM should have more than 150 service Centre across India. 3. OEM should have Call Centre facility for login the complaint. 	There is no change in the requirement
17		Interested Bidders from eligible source countries as defined in the said Guidelines may download the Bid Documents from e-Bidding Portal at the details given above. Bidders can also download the Bid Document from websites www.samsconsult.com , www.naco.gov.in and http://eprocure.gov.in/cppp/	Guidelines not found on site. Request to provide the eligible source countries list	The Guidelines: as stated in para 3 of NIT can be found on www.worldbank.org . The eligible source country is referenced in the above Guidelines and found on above site.

Schedule No. III – UPS 1 KVA, 60 Minute Backup

S. N.	Para / Clause under Reference as per Bid Document	Content of Para / Clause under Reference as per Bid Document	Query/Suggestions	Response
1	Section VII – Schedule of Requirements – Technical Specifications – Schedule No. III (UPS 1 KVA, 60 Minute Backup)	1 KVA UPS System	Please confirm that number of PCs and other devices to be connected with each UPS - 60 minutes backup time is at running load or full load - System can be designed at output PF 0.6 / 0.7 / 0.8 at full load, please confirm at full load whether system is at 600w load / 700w load / 800w load - Vendor can participate for each item separately or all items clubbed in one	The 60 minutes backup time is required on full load Vendor can participate for each of the Schedule (I, II, III & IV) separately. But full quantity given in respective Schedules should be quoted
2	Section VII – Schedule of Requirements – Technical Specifications – Schedule No. III (UPS 1 KVA, 60 Minute Backup)	UPS 1KVA with 60 Minutes	Application for which UPS is required as we wish to quote Offline UPS with external Batteries which works fine with PC, Monitor & MFP.	The UPS is to be used with Computer and Printer. It is an Off-line UPS
3			Please clarity the items for which USP provide the backup, like 1 PC, Monitor 32" or any other item Request for clarify and amendment for mentioned the VAH	
4			1 hr. backup on 1 PC/32"LED TV Load / 168VAH. Request you to clarify actual load.	
5	Section VII – Schedule of Requirements – Technical Specifications – Schedule No. III (UPS 1 KVA, 60 Minute Backup) Sr. No. 4	Input DC Voltage: 24 V	Can we quote UPS with DC BUS 12V (60 Minutes BackUp) instead of 24V (60 minutes back up)	The requirement is being amended as below: Input DC Voltage: 12V/24 V
6	Section VII – Schedule of Requirements – Technical Specifications – Schedule No. III (UPS 1 KVA, 60 Minute Backup) Sr. No. 13.1	The supplier will provide 6 years warranty that will include comprehensive Annual Maintenance Contract (CAMC) including all spare parts and repairs	Please clarify the Warranty with UPS and battery and time period and also please clarify the AMC period	It is to clarify that the warranty includes battery also.

Schedule No. IV – LED TV – 32”

S. N.	Para / Clause under Reference as per Bid Document	Content of Para / Clause under Reference as per Bid Document	Query/Suggestions	Response
1	Section VII – Schedule of Requirements – Technical Specifications – Schedule No. IV (LED TV 32”) Sr. No. 3	Connectivity: 2 USB Ports and 1 HDMI Port (Min), Aux. audio and video jacks	Related to Audio Inputs which we have asked for i.e. AUX. In Audio we normally have two options always i.e. AUX or RCA . Please understand these are only interfaces but functionality will remain same which you will get In all the displays in common. So instead of making it only Aux, request you to put RCA as an option also. In any case also RCA is a permanent solution as an interface and aux is a mobile solution.	The requirement is being amended as under: Connectivity: 1 USB Port and 1 HDMI Port (Min), Aux. audio and video jacks or RCA Jack
2			Pls amend to 1- USB,1-VGA,HDMI-1, RS-232 Remarks: A) 2-USB is not coming in Regular TV, it is coming in only Smart TV's which is very costly & designed for Home entertainment application B) More inputs will give flexibility in connectivity & integration	
3			Pls amend to 1-USB, 1 VGA, HDMI-1, RS-232	
4			Pls amend to 1- USB,1-VGA,HDMI-1,RS-232 A) 2-USB is not coming in Regular TV, it is coming in only Smart TV's which is very costly & designed for Home entertainment application B) More inputs will give flexibility in connectivity & integration	
5			Change USB 2 to 1	
6	Section VII – Schedule of Requirements – Technical Specifications – Schedule No. IV (LED TV 32”) Sr. No. 5	Formats Support: JPEG (image); AVI, MP4, VOB (Video); MP3 (Audio)	This is with respect to inline discussions happened while in prebid and agreed by most of the partners sitting in premises that Video Formats asked in LED TV specifications is AVI, MP4, VOB, However if we have a look over them we already having the successor of AVI & VOB there in options i.e. MP4 and these days VOB & AVI doesn't exist in all the display's. Most of the displays are having MPEG-1, MPEG-2, MPEG-3, MPEG-4,	The requirement given is minimum specifications and formats given are indicative. The bidder may offer products with superior / latest specifications.

S. N.	Para / Clause under Reference as per Bid Document	Content of Para / Clause under Reference as per Bid Document	Query/Suggestions	Response
7			H.264, MP4 as these are best in industry which can protect the over compression that help us to protect native aspect ratio and rest of the formats if you still wants to play that you can easily do with the convertors. Pls amend to VOB/MPEG/DivX to allow all Top OEMS. Many brands not supports VOB	
8			Pls amend to VOB/MPEG/DivX to allow all Top OEMs	
9			Pls amend to VOB/MPEG/DivX to allow all Top OEMS.	
10	Section VII – Schedule of Requirements – Technical Specifications – Schedule No. IV (LED TV 32”) Sr. No. 4	Inbuilt Speakers: 2 (two) 8 Watt each (min)	Pls amend to 5Wx2 of High to allow all Top OEM's Remarks: 32" TV 's Standard audio is 5Wx2 Pls amend to 5Wx2 of high to allow all Top OEMs	The requirement is being amended as under: Inbuilt Speakers: 2 (two) 5 Watt each (min)
11			Kindly change speakers from 8 W x 2 to 5W x 2	
12				
13	Section VII – Schedule of Requirements – Technical Specifications – Schedule No. IV (LED TV 32”)		Suggestions: 1. Pls add certifications like, BIS, Energy star ,UL 2. Manufacture’s Branch & service office in all India locations. 3. Specify 3-4 brands to get branded & good quality products	A new para (Sr. No. 9) is being added in the Technical Specifications: “The product should be compliant to BIS 616”
14	Section VII – Schedule of Requirements – Technical Specifications – Schedule No. IV (LED TV 32”)		Please add qualification CRITERIA FOR LED TV Manufacturer as: Top 4 Manufacturer as per isuppli report of last year/last H2	There is no change in the requirement.
15	Section VII – Schedule of Requirements – Technical Specifications – Schedule No. IV (LED TV 32”)		Please add the following ports & points 1 VGA 1 RJ45 1 RS232 Life of Panel: 50,000 hrs Certification: CE, FCC, UL Made in India	There is no change in the requirement.